



Quartz Estimate and Ordering

Your Drawings

In order to be as accurate as possible in estimating, your drawings should note the following.

1. Before you begin to draw, note your company, your name and assign a job name,
2. Color or Brand
3. Edge Style
4. Finished edges/ Appliance edges
5. Backsplash/ No backsplash
6. Countertop Depths: Kitchen, Vanity and Bar Tops
7. Angles other than 45 degree: 135 degree island tops, for instance.
8. Cabinet dimensions (if a complex drawing)
9. Overhangs, especially where radiused or clipped corners are requested
10. Size of Radiuses or clips
11. Sink Location/Dishwasher or any other cutout locations
12. Backsplash height

Always measure cabinet depth, especially in older homes built in the 1940's and 1950's, which may have cabinets measuring 20 to 21 inches deep instead of 24 inches, which is a standard for pre-made cabinets. Remember to allow an extra 3/4 inch to the total length for an overhang when the countertop does not butt up to a wall or an appliance.

Important Order Options:

- Sink Cutouts – to place a sink cutout in a top we need the following information:
 - The measurement from an end of the countertop to the center of the sink unit.
 - A template for cutting the hole (only if we are not installing or providing the sink.)
- Existing Top Replacement – Please note if you are replacing an existing top and MUST have a certain size.
 - For Example, if the guest is replacing a 38" island and not remodeling the rest of the kitchen, even though the most common size island is 36", a 38" may be needed to cover a hole in the wallpaper where the existing top sat.
- Layouts and Templating – When in doubt about the top plan, please send a cabinet layout, or request templating. This allows us to see what you are trying to do and better assist you in achieving your desired layout.

Your Orders:

- Please itemize what you sell. If there is a mistake, it is easier to find if the order is itemized.
- Unless we are installing the tops, do not forget freight charges or applicable sales tax.
- Inform the customer of what they are purchasing. If their existing top is seamless, but they are replacing it with a Quartz Countertop, tell them about the seams. What is obvious to a designer is not always obvious to the customer.
- Phone orders are not recommended. It is best to place all orders via fax so we have a hard copy of dimensions and other information needed to process your order in a timely and accurate fashion.
- If you foresee a problem, call us and we can confirm or correct your understanding of the issue. Remember, your customer is your responsibility. You will be responsible for the cost of remaking a top if your customer is unhappy with or had an incorrect understanding of the product they were purchasing.